

TENT GUIDELINES

The following are steps you will need to take as a customer to ensure a safe and efficient tent set-up. If at any point in time you have questions or concerns about any of these items, please do not hesitate to call us at the party store.

1. The area must be free of any obstructions before we arrive. This applies to the take down process also; the tent must be empty. Unless you rented other items from us, then you can leave those under the tent.
2. When we arrive, please let us know of any:
 - a. Sprinkler lines
 - b. Water lines
 - c. Electrical lines
 - d. Sewer lines
 - e. Any other underground utilities that apply
 - f. Parking lots must be cleared and blocked off
4. Space requirements: In figuring the area for your tent we have to add an additional 5' to 10' of space for stake lines. Example: a 20' x 20' tent needs an area that is at least 30' x 30'
5. Landscaping: We install our tents where you want them. Many times that puts us close to gardens and landscaping. Our crews do everything in their power not to cause damage to flowers or shrubbery, but they must have room to work to make sure the tent is anchored in a proper and safe manner. Please keep this in mind when you are planning your event.
6. Possible additional charges:
 - a. Work done outside of our normal business hours
 - b. Long carry of equipment to sites not easily accessible by truck
 - c. If staking is not possible, weighting the tent incurs additional costs
 - d. Additional delivery fees for items added after our crew is onsite